

COMPARING

apples FOR apples

“ At Enduroturf we are committed to providing the best value for money, without ever compromising on quality. It is not always easy to know if the cheapest quote is best option – sometimes it is and sometimes it isn't. To help you make an informed decision on your synthetic grass project we have jotted down some questions to ask when shopping around. ”

Made in Australia

The yarn used in the grass is one of the most critical factors in ensuring ongoing durability. Yarns (the green blades) that are imported, then assembled in Australia, may claim to be 'Australian Made' and not suited to this environment so it is important to ask:

- ▶ Has the grass qualified to carry the Australian Made Logo?
- ▶ Where is the yarn for the grass actually manufactured?
- ▶ Is this yarn specifically created for use in Australia to cope with Australian UV?

Warranty

Most grasses come with a manufacturers' warranty. You want to be comfortable that the manufacturer will be there to support you, should you ever need it in the future.

- ▶ May I view the manufacturers' warranty?
- ▶ Where is the manufacturer located?
- ▶ How long have they been manufacturing grass and what is their level of expertise?
- ▶ How long have you been dealing with this manufacturer?

Grass Laying

A well laid synthetic grass should appear seamless and natural. Loose edges and seams create trip hazards and expedite wear and tear.

- ▶ What is your joining, fixing and edging method?
- ▶ Who will be doing these joins and edges and what is their level of expertise.

A Solid Foundation

It doesn't matter how good the quality of the grass is if your foundation hasn't been prepared properly. A solid foundation is vital. Options include sculpted compacted crusher dust, bedding sand, existing pavers, asphalt, concrete or a combination depending on the individual site and requirements. The expertise of your installers is an important factor, as your manufacturer's warranty may not cover a faulty base preparation.

- ▶ Who will be responsible for preparing my foundation?
- ▶ What is their level of expertise, how long have they been installing synthetic grass?
- ▶ Who is my warranty with in regards to the installation?
- ▶ What is the recommendation for designing the drainage and ensuring it does not impact other facilities, and who is responsible for that?
- ▶ Do my existing surfaces require any corrective reformation?

The Test of Time

Serious synthetic grass installers who have a proven track record and are committed to quality are able to show you work that has been in place for several years, you will be able to see how their work has stood the test of time and gain some insight of what to expect in terms of quality workmanship.

- ▶ Can you show me one of your own installations that have been in place for more than 5 years?
- ▶ Can you provide me with customer references?

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Synthetic Grass, Sport and Putting Greens